

Quality Policy Statement

Customer satisfaction is at the heart of our philosophy. Caterleisure is committed to providing quality products and service to its customers, delivered by employees who are trained within their various roles and follow efficient Company work practices.

It is the responsibility of every employee to continually strive to maintain Company standards in all aspects of the catering operation.

Our Directors and Senior Management continually monitor all Policies and Procedures relating to customer and client satisfaction.

Caterleisure works in partnership with Bradford Metropolitan District Council and Sentient UK to ensure all Health & Safety and Food Safety Legislation and Regulations are adhered to.

Caterleisure works closely with clients, customers and suppliers to provide a quality service first time, developing a full understanding of the needs of our customers and clients.

Caterleisure actively seeks customer feedback using this as a format for continuous assessment and improvement.

Our Company Values

A Team of Professionals
...who are passionate about delivering a quality service for clients and their customers.

Our Focus is on Value
...nutritious quality ingredients, competitive pricing and efficient friendly service.

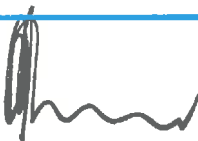
Caterleisure Group is Committed
...to carrying out their business activities in a sustainable manner.

Our Aim is Simple
...to exceed the expectations of our clients and their customers.

Our Company Mission Statement

Our aim is to achieve a high standard of service through efficient company work practices.

Signed:



Stuart Peacock

Chairman for and on behalf of Caterleisure

Date: - 1 NOV 2016